

SERVICE REQUEST FORM

Incomplete Items Only

WRITTEN BY: SR #: 4046 ISSUE DATE: 8/22/2005
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American HomeBuilder - South Bay
15 Plaza Drive, Suite 102
San Jose CA 91670
Phone: (408) 635-3487 Fax: (408) 608-1809

Printed: 8/22/2005

VENDOR

Creative Design Interiors - Sacramento 1501 Sports Drive Sacramento CA 95834 Phone: (916) 921-4706 Fax: (916) 921-4714 TRADE: Tile SERV. REP: Justin Scott Phone:(916) 635-3487 Fax:(916) 635-1809 Mobile:(916) 635-3487

HOMEOWNER

Ryan Drew 757 Caber Drive Folsom ,CA 95687 TRACT:Warranty Estates LOT #:0140 WORK PH: CELL PH: HOME PH: (916) 646-3118	COE DATE: 6/17/2002
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Service app header

WO# 9263 Type = Warranty Problem Type = Scheduled on: 8/15/2002 at 8am -12pm

Defect in Corian right of range, rectangular object in Corian is visibly darker. If inspection needed due so prior to appointment day

WO# 9340 Type = Warranty Problem Type = Scheduled on: 8/30/2002 at 8am -12pm

Power stretch carpet at downstairs hall, dining room, master bath. Missing carpet pad at kitchen / hallway transition downstairs hall. Retuck carpet at bath #3.

WO# 9370 Type = Warranty Problem Type = Scheduled on: 7/30/2002 at

Sloppy, uneven tiles at master bath pony wall, please repair

WO# 9371 Type = Warranty Problem Type = Scheduled on: 7/30/2002 at

Grout repairs needed at kitchen counter

WO# 9372 Type = Warranty Problem Type = Scheduled on: 7/30/2002 at

Chipped tile (too high) at kitchen sink

DATE COMPLETED: _____ **WORKMANS SIGNATURE:** _____
 Service app footer **OWNER'S SIGNATURE:** _____

Work Order # 10184

American HomeBuilder - South Bay
15 Plaza Drive, Suite 102
San Jose, CA 91670
Phone: (408) 635-3487 Fax: (408) 608-1809

From: Chuck Chambers
Community: Warranty Township

Phone: (916) 635-1809
Fax: (916) 635-1809
Cell: (916) 635-3487
Phase: 6

To: Riddio Construction
3035 Prospect Park Dr.
Rancho Cordova, CA 95670

Owner: Ernie and Alexa Dent
Lot: 0084 - 1757 Toby Drive
Vacaville, CA 95687

Attn: Jim Riddio
Phone: (916) 387-8642
Fax: (916) 387-8672

Home Phone: (925) 735-0719
Work Phone: (415) 277-4591
Cell Phone:

Best Time to Contact:

Walk Thru:

Closing: 07/31/2000

Please correct the following warranty items:

Homeowner wants her back Anderson door fixed for good or "replaced". Has been adjusted 3 or 4 times. Have Riddio contact Anderson Door Rep. and meet with H/O to look at door

Scheduled:
7/5/2002 10am

Subcontractor Comments:

Owner's Approval: _____

Subcontractor: _____

Date: _____

Acknowledgement of Receipt of Warranty Claim

American HomeBuilder - South Bay
15 Plaza Drive, Suite 102
San Jose CA 91670
Phone: (408) 635-3487 Fax: (408) 608-1809

Date of Acknowledgement: 08/22/2005
Service Rep: Oscar Lara
Phone: (916) 555-2623

<p>HOMEOWNER Mark Hilton 23 Agnell Court Fairfield, CA 95688</p>	<p>TRACT: Warranty Cove LOT #: 2047 WORK PH: (916) 869-9138 WORK PH: HOME PH: (916) 419-9551</p>
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Thank you for submitting your issues. This information has been forwarded to your service representative and will contact you to schedule an inspection of these items. Once this occurs, we will assign all of your warrantable repairs with the appropriate contractor. We will then send a letter giving you specific dates and times that you should expect.

WO#	Item Description
10310	homeowner sign-off
10312	upstair room - french door misshing top plate
10313	Master bath tub dripping
10314	bedroom 2 - door plate needs adjust
10315	bedroom 2 - closet mirror door has black mark
10317	kitchen - touch up cabinets/finish nails
10319	kitchen - island plugs needs bigger plate
10320	kitchen - microwave handle has a scratch
10322	kitchen - two door has a scratch on front face
10325	Note - paint on carpet at 2nd walk in hallway
10326	Note - rebuff all tubs
10327	Painting repair list per walk through
10329	Drywall repairs list per walk through

Offer to Repair Warranty Claim

American HomeBuilder - South Bay
15 Plaza Drive, Suite 102
San Jose CA 91670
Phone: (408) 635-3487 Fax: (408) 608-1809

Date of Offer: 8/22/2005
Service Rep: Oscar Lara
Phone: (916) 555-2623

<p>HOMEOWNER</p> <p>Mark Hilton 23 Agnell Court Fairfield, CA 95688</p>	<p>TRACT: Warranty Cove LOT #: 2047 WORK PH: (916) 869-9138 WORK PH: HOME PH: (916) 419-9551</p>
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WO#	Item Description	To be Repaired by	Scheduled
10310	homeowner sign-off	Oscar Lara	
10312	upstair room - french door misshing top plate	Horizon Devel. and Const. - Finis	
10313	Master bath tub dripping	J.R. Pierce Plumbing	
10314	bedroom 2 - door plate needs adjust	Horizon Devel. and Const. - Finis	
10315	bedroom 2 - closet mirror door has black mark	LMI	
10317	kitchen - touch up cabinets/finish nails	Classic Cabinets	
10319	kitchen - island plugs needs bigger plate	Classic Cabinets	
10320	kitchen - microwave handle has a scratch	General Electric	
10322	kitchen - two door has a scratch on front face	Classic Cabinets	
10325	Note - paint on carpet at 2nd walk in hallway	Jim Steinmiller	
10326	Note - rebuff all tubs	Jim Steinmiller	
10327	Painting repair list per walk through	Horizon Devel. and Const. - Paint	
10329	Drywall repairs list per walk through	Sierra Wes Drywall	

Thank you for your time. This letter is to inform you that the following items have been scheduled for repair. If any of the listed contractors do not show up for the scheduled appointment, please contact us at (916) 635-3487 and ask for Dan. He will reschedule or reassign your appointment immediately.

Thanks for your continuing patience,

American HomeBuilder, Inc.

American HomeBuilder Buyer List

**Community = Warranty Cove,
With Close Dates Between and**

Anderson, Sharon

Buyer Address: 2484 Clarewood Way Roseville, CA 95661 Email: sanderson@home.com
 Home Phone: (916) 419-5555 Work Phone: (916) 555-1182 Mobile: (916) 555-5477 Fax:
Warranty Cove Lot: 0076 4084 Clarewood Way Fairfield, CA 95688 Closed: 06/18/2002

Baghdadi, A.

Buyer Address: 4066 Clarewood Way Citrus Heights, CA 95844 Email: abaghdadi@cpsusa.com
 Home Phone: (916) 683-1367 Work Phone: (916) 386-9950 Mobile: Fax: (916) 386-9953
Warranty Cove Lot: 2041 4066 Clarewood Way Fairfield, CA 95688 Closed:

Bayne, Greg & Glennann

Buyer Address: 28 Parnell Court Roseville, CA 95611 Email: gbayne@homebiz.com
 Home Phone: (916) 673-5027 Work Phone: Mobile: (530) 677-4555 Fax:
Warranty Cove Lot: 0039 24 Parnell Court Fairfield, CA 95688 Closed:

Brooks, Dushawn

Buyer Address: 4952 Savoie Way Westlake, CA 95834 Email: Dushawnb@home.net
 Home Phone: (916) 419-0693 Work Phone: Mobile: Fax:
Warranty Cove Lot: 0053 4750 Savoie Way Fairfield, CA 95688 Closed: 11/26/2003

Buchanan, Bill

Buyer Address: 4787 Savoie Way Sacramento, CA 95834 Email:
 Home Phone: (916) 928-0475 Work Phone: Mobile: Fax:
Warranty Cove Lot: 0073 4787 Savoie Way Fairfield, CA 95688 Closed: 12/27/2001

Cetraro, Curtis

Buyer Address: 4065 Clarewood Way Sacramento, CA 95835 Email: curtisc@cpsusa.com
 Home Phone: (916) 347-9405 Work Phone: (916) 801-9271 Mobile: Fax:
Warranty Cove Lot: 2044 4065 Clarewood Way Fairfield, CA 95688 Closed: 06/25/2002

Chaidez, Marciela

Buyer Address: 4756 Savoie Way Sacramento, CA 95885 Email: mchaidez@home.com
 Home Phone: (916) 834-6274 Work Phone: Mobile: (916) 555-8979 Fax: (916) 834-6767
Warranty Cove Lot: 0052 4756 Savoie Way Fairfield, CA 95688 Closed: 12/27/2001

Chauhan, Nimesh

Buyer Address: 3846 Clarewood Way Roseville, CA 95661 Email: chauhan@comfortzone.com
 Home Phone: (916) 919-4015 Work Phone: Mobile: (916) 921-2193 Fax:
Warranty Cove Lot: 2027 3945 Clarewood Way Fairfield, CA 95688 Closed:

American HomeBuilder Contractor List by Trade

Cabinets

A land	Office :(707) 525-1212 Dan Coffey	Mobile: 7625 Commerce Circle Sacramento, CA 95670	Fax: (707) 525-2121
Ace American 1234	Office :(209) 537-5392	Mobile: (916) 635-3487 1428 Thomasnell Way Ceres, CA 95307	Fax: (209) 531-0179
Arcade Insulation	Office :(916) 451-2100 Stevie Smith	Mobile: (916) 635-3487 Pacific Coast Building Prdcts. Sacramento, CA 95820	Fax: (916) 452-1258
Barbosa 1234	Office :(209) 836-2501	Mobile: (916) 635-3487 3035 Prospect Park Dr. Rancho Cordova, CA 95670	Fax: (209) 836-0847
Classic Cabinets 1234	Office :(916) 922-6029 John Balovich	Mobile: (916) 635-3487 96232 Pine Ln. Placerville, CA 95232	Fax: (916) 922-2904
Cook Cabinets 1234	Office :(530) 621-0851	Mobile: (916) 635-3487 3035 Prospect Park Dr. Rancho Cordova, CA 95670	Fax: (530) 621-3395
Monschein Industries Inc. 1234	Office :(209) 869-4514	Mobile: (916) 635-3487 6344 Roselle Ave. Suite 101 Riverbank, CA 95367	Fax: (209) 869-4569
P & P Construction 1234	Office :(209) 525-3753	Mobile: (916) 635-3487 2600 Albion Way Modesto, CA 95358	Fax: (209) 238-9570

Carpet

Carpet Town 1234	Office :(916) 555-7101 Oscar Griffin	Mobile: 893 Union Street Sacramento, CA 95845	Fax: (916) 635-1809
The Flooring Guys 1234	Office :(916) 555-7777 Renne Tishener	Mobile: 5+86 Poster Ave Rancho Cordova, CA 95670	Fax: (916) 635-1809

Carpet Restoration

Ace American 1234	Office :(209) 537-5392	Mobile: (916) 635-3487 1428 Thomasnell Way Ceres, CA 95307	Fax: (209) 531-0179
Hi-Tech Carpet and Resoration 1234	Office :(916) 789-9213	Mobile: (916) 635-3487 3035 Prospect Park Dr. Granite Bay, CA 95746	Fax: (916) 789-9607

City / County

B & C Masonry 1234	Office :(916) 635-2130	Mobile: (916) 635-3487 3035 Prospect Park Dr. Rancho Cordova, CA 95670	Fax: (916) 635-8219
Sac County Building Inspection 1234	Office :(916) 555-9876 Joe Smith	Mobile: (916) 555-1250 9600 L Street Sacramento, CA 95877	Fax: (916) 635-1809

Clean Up

The Clean Up Crew 1234	Office :(916) 555-6655 Eric O'Conner	Mobile: 4100 Brown Otter Way Rocklin, CA 96587	Fax: (916) 635-1809
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Concrete

Arcade Insulation	Office :(916) 451-2100 Stevie Smith	Mobile: (916) 635-3487 Pacific Coast Building Prdcts. Sacramento, CA 95820	Fax: (916) 452-1258
Barbara's Concrete 1234	Office :(916) 835-5915 Barbara Jones	Mobile: (916) 635-3487 3035 Prospect Park Dr. Rancho Cordova, CA 95670	Fax: (916) 835-5117
Chuck's Concrete 5783	Office :(916) 555-1212 Chuck Andrews	Mobile: (916) 635-3487 3035 Prospect Park Dr. Rancho Cordova, CA 95670	Fax: (916) 555-3434

American HomeBuilder Contractor Telephone List

Company	Contact	Office	Mobile	Fax	Home
A land	Dan Coffey	(707) 525-1212		(707) 525-2121	
A-1 Bathrooms	Ray Houston	(916) 555-4151		(916) 635-1809	
Access Plumbing	john New				
Ace American		(209) 537-5392	(916) 635-3487	(209) 531-0179	(916) 635-3487
Acme Fireplace					
Acme Plumbing					
American Electrical	John Laib	(831) 630-1544	(916) 635-3487	(831) 635-9256	(916) 635-3487
American Homebuilders Inc. Corp Office	Leslie Langston	(916) 555-0000		(916) 635-1809	
American Homebuilders Purchasing Dept	Tracy Anderson	(916) 555-1000		(916) 635-1809	
Angel's Marble	Angelica Feliciano	(209) 463-8265	(916) 635-3487	(209) 463-8276	(916) 635-3487
Arcade Insulation	Stevie Smith	(916) 451-2100	(916) 635-3487	(916) 452-1258	(916) 635-3487
B & C Masonry		(916) 635-2130	(916) 635-3487	(916) 635-8219	(916) 635-3487
B.S.W.	Anette	(916) 369-2825	(916) 635-3487	(916) 364-5342	(916) 635-3487
Barbara's Concrete	Barbara Jones	(916) 835-5915	(916) 635-3487	(916) 835-5117	(916) 635-3487
Barbosa		(209) 836-2501	(916) 635-3487	(209) 836-0847	(916) 635-3487
Benicia		(707) 745-2930	(916) 635-3487	(707) 745-0967	(916) 635-3487
Beutler Heating & Air	Rob Penrod	(916) 646-2230	(916) 635-3487	(916) 646-2220	
Beutler Heating & Air (Sheetmetal)		(916) 635-3487	(916) 635-3487	(916) 614-8720	(916) 635-3487
Bishop Industries		(209) 823-9388	(916) 635-3487	(209) 823-9340	(916) 635-3487
Blackhawk Concrete	Frank Issac	(916) 974-0111	(916) 635-3487	(916) 974-0181	(916) 635-3487
Bob Whedon			(916) 635-3487	(916) 635-1809	(916) 635-3487
Bruce J. Robinson			(916) 635-3487	(916) 635-1809	(916) 635-3487
BSW	David Hodges	(707) 746-1808	(916) 635-3487	(707) 745-9708	(916) 635-3487
BSW - Modesto		(916) 369-2825	(916) 635-3487	(916) 364-5342	(916) 635-3487
BZ Plumbing	Amanda	(916) 645-1600	(916) 635-3487	(916) 645-7400	(916) 635-3487
Cache Creek		(530) 796-3750	(916) 635-3487	(530) 796-3070	(916) 635-3487
Cal-Sierra Fence		(916) 315-9405	(916) 635-3487	(916) 435-0148	(916) 635-3487
California Mantles		(916) 925-5775	(916) 635-3487	(916) 925-5797	(916) 635-3487
Can Am	Mike Bobosky	(925) 846-1833	(916) 635-3487	(925) 846-2243	(916) 635-3487
Can-Am Plumbing		(925) 846-1833	(916) 635-3487	(925) 846-2243	(916) 635-3487
Capital City Painting		(916) 635-3487	(916) 635-3487	(916) 965-4316	(916) 635-3487
Capital Wholesale Electric		(916) 446-5500	(916) 635-3487	(916) 446-2027	(916) 635-3487
Carpet Town	Oscar Griffin	(916) 555-7101		(916) 635-1809	
Cassle Door	Michael Cassle	(209) 526-3600	(916) 635-3487	(209) 526-3659	(916) 635-3487
CDI	Clint Neal	(925) 370-7045	(916) 635-3487	(925) 370-7161	(916) 635-3487
Central Valley Painting	Mike Zicar	(209) 367-1112	(916) 635-3487	(209) 367-1114	(916) 635-3487
Century Insulation	Jim Denning	(209) 983-8300	(916) 635-3487	(209) 983-1300	(916) 635-3487
Century Insulation		(916) 635-3487	(916) 635-3487	(916) 635-1809	(916) 635-3487
Chambers Glass		(209) 786-2950	(916) 635-3487	(209) 786-2951	(916) 635-3487
Chris Fey		(916) 635-3487	(916) 635-3487	(916) 635-1809	(916) 635-3487
Chris Fey		(916) 635-3487	(916) 635-3487	(916) 635-1809	(916) 635-3487
Chris Fey		(916) 635-3487	(916) 635-3487	(916) 635-1809	(916) 635-3487
Chuck Chambers			(916) 635-3487	(916) 635-1809	(916) 635-3487
Chuck's Concrete	Chuck Andrews	(916) 555-1212	(916) 635-3487	(916) 555-3434	(916) 635-3487
CJ'S Model Home Maintenance		(925) 485-3280	(916) 635-3487	(925) 485-3296	(916) 635-3487
Classic Cabinets	John Balovich	(916) 922-6029	(916) 635-3487	(916) 922-2904	(916) 635-3487
Clean Impressions		(916) 723-6761	(916) 635-3487	(916) 727-3631	(916) 635-3487
Conco Cement		(925) 685-6799	(916) 635-3487	(925) 685-6851	(916) 635-3487
Contractors Cleaning Service		(916) 635-3487	(916) 635-3487	(530) 642-1777	(916) 635-3487
Cook Cabinets		(530) 621-0851	(916) 635-3487	(530) 621-3395	(916) 635-3487
Cook's Countertops	Brandon Cook	(916) 555-3090		(916) 635-1809	
Craft Construction	Troy Bryant	(916) 331-7020	(916) 635-3487	(916) 331-7020	(916) 635-3487
Creative Design Interiors - Antioch	Marilyn	(925) 370-7045	(916) 635-3487	(925) 370-7161	(916) 635-3487
Creative Design Interiors - Sacramento		(916) 921-4706	(916) 635-3487	(916) 921-4714	(916) 635-3487
Creative Design Interiors - Tracy		(916) 635-3487	(916) 635-3487	(209) 234-2239	(916) 635-3487
CRS Drywall		(916) 635-3487	(916) 635-3487	(408) 998-4363	(916) 635-3487
CTE		(916) 839-2890	(916) 635-3487	(916) 839-2895	(916) 635-3487

American HomeBuilder Job List

Division = American HomeBuilder - South Bay Community = All Communities Service Rep(s) = All Field Reps

Paradise Estates

Job #	Phase	Release	Address	Permit	Field or Service Rep.	Start Date	End Date
01	Phase 0		1848 North Park Lane		Super Man	12/09/2003	
02	Phase 0	10	1854 North Park Lane	145AS234	Super Man	12/05/2003	06/03/2004
03	Phase 0		1860 North Park Lane		Super Man	11/10/2003	06/16/2004
04	Phase 0		1866 North Park Lane		Super Man	12/09/2003	06/07/2004
05	Phase 0		1872 North Park Lane		Super Man	12/02/2003	05/28/2004
06	Phase 0		1878 North Park Lane		Super Man	10/24/2003	06/01/2004
07	Phase 0		1884 North Park Lane		Super Man	12/10/2003	
08	Phase 0		1890 North Park Lane		Super Man	02/02/2004	
09	Phase 0		1896 North Park Lane		Super Man	12/23/2003	
10	Phase 0		1902 North Park Lane		Super Man	12/19/2003	
11	Phase 0		1908 North Park Lane		Super Man	12/05/2003	
111	Phase 0		444 F Street		Joe Smith	09/23/2004	
12	Phase 0		1914 North Park Lane			12/30/2003	
13	Phase 0		1920 North Park Lane		Sean M	12/23/2003	
14	Phase 0		3120 Ivywood Ct		Super Man	03/20/2003	03/20/2003
14	Phase 0		14 Builder Street		Super Man	09/01/2004	
15	Phase 0		444 F St		Kerri Malvesti	09/22/2004	
15	Phase 0		3126 Ivywood Ct		Super Man	02/27/2004	
16	Phase 0		3132 Ivywood Ct		Sean M	03/12/2004	
16			1 Dan St.			03/29/2005	
17	Phase 0		3138 Ivywood Ct		Sean M	03/10/2004	
18	Phase 0		3133 Ivywood Ct		Sean M	03/12/2004	
19	Phase 0	10	3127 Ivywood Ct	4444	Super Man	01/19/2004	
20	Phase 0		3121 Ivywood Ct	permit	Super Man	03/04/2004	
21	Phase 0		7271 Kenneth Drive		Super Man	04/09/2004	
212	2		444 F Street		Randy Ferguson	02/24/2005	
22	Phase 0		7277 Kenneth Drive		Super Man	04/09/2004	
23	Phase 0		7283 Kenneth Drive		Super Man	04/13/2004	
233	2		233 ff				
234	2		234				
24	Phase 0		7289 Kenneth Drive		Super Man	06/04/2004	
25	Phase 0	10	7295 Kenneth Drive		Kerri Malvesti	01/22/2004	
26	Phase 0		7270 Kenneth Drive		Super Man		
27	Phase 0		7276 Kenneth Drive		Super Man		
28	Phase 0	23	7282 Kenneth Drive		Super Man	04/16/2004	
29	Phase 0		7288 Kenneth Drive		Super Man		
30	Phase 0		7294 Kenneth Drive		Sean M		
31	Phase 0		2424 Shore Point Way			06/18/2004	
32	Phase 0		2430 Shore Point Way				
33	Phase 0		2436 Shore Point Way				
34	Phase 0		2442 Shore Point Way		Sean M	08/10/2004	
345							
35	Phase 0		2448 Shore Point Way			06/17/2004	
36	Phase 0		2454 Shore Point Way		Super Man	06/17/2004	
37	Phase 0		2460 Shore Point Way				
400	Phase 0		501 West Main				
401	Phase 0		502 West Main				
500	Phase 0						
55a	1				Joe Smith	12/15/2004	
580	Phase 0						

American HomeBuilder Service History

All Items

Community = Warranty Cove, Job(s) = Job: 2047 @ 23 Agnell Court Problem Area(s) = All Problem Areas Work Order Type(s)

Warranty Cove

Job: 2047 Address: 23 Agnell Court

Home: (916) 419-9551

Work: (916) 869-9138

Buyer: Mark Hilton

Close Date:

Service Application # 4470 7/23/2002

Service Application Notes for 4470:

Work Order Notes for 10325 :

Subcontractor	Work Order #	Item / Problem	Request Date	Scheduled	Completed
Jim Steinmiller	10326	Note - rebuff all tubs	07/23/2002		07/30/2002

Work Order Notes for 10326 :

Subcontractor	Work Order #	Item / Problem	Request Date	Scheduled	Completed
Horizon Devel. an	10327	Painting repair list per walk through	07/23/2002		07/30/2002

Work Order Notes for 10327 :

Subcontractor	Work Order #	Item / Problem	Request Date	Scheduled	Completed
Sierra Wes Drywal	10329	Drywall repairs list per walk through	07/23/2002		07/30/2002

Work Order Notes for 10329 :

Service Application # 4647 8/30/2002

Service Application Notes for 4647:

Subcontractor	Work Order #	Item / Problem	Request Date	Scheduled	Completed
Oscar Lara	11570	Homeowner Sign-Off	08/30/2002	09/17/2002	

Work Order Notes for 11570 :

Subcontractor	Work Order #	Item / Problem	Request Date	Scheduled	Completed
Horizon Devel. an	11571	Weatherstripping on bottom of side door is loose.	08/30/2002	09/17/2002	

Work Order Notes for 11571 :

Subcontractor	Work Order #	Item / Problem	Request Date	Scheduled	Completed
Hi-Tech Carpet an	11572	Paint on carpet	08/30/2002	09/17/2002	

Work Order Notes for 11572 :

Subcontractor	Work Order #	Item / Problem	Request Date	Scheduled	Completed
Rayco Electric	11573	Bad light switch in hallway	08/30/2002	09/17/2002	

Work Order Notes for 11573 :

American HomeBuilder Outstanding Work Orders

All Items

Incomplete Items Only

Warranty Cove

Job: 0032 - Address: 4703 Wyndview Drive

Home: (123) 753-9356

Work: (123) 674-5133

Buyer: Kevin Nguyen

COE: 01/07/2003

Service Application Number: 15

Subcontractor	Work Order #	Location/Item/Problem	Entry Date	Days Past Entry	Scheduled
Saxon Alarm	1373	Crack in cement.	01/27/04	573	
J.R. Pierce Plumbin	1403	Leak in bathroom lower floor	01/27/04	573	

Service Application Number: 4714

Subcontractor	Work Order #	Location/Item/Problem	Entry Date	Days Past Entry	Scheduled
General Electric	11876	Chipped tile near sink in kitchen	10/22/02	1035	

Service Application Number: 4727

Subcontractor	Work Order #	Location/Item/Problem	Entry Date	Days Past Entry	Scheduled
Jim Steinmiller	11899	Refrigerator is leaking from the water line for ice tray.	01/08/03	957	

Service Application Number: 4728

Subcontractor	Work Order #	Location/Item/Problem	Entry Date	Days Past Entry	Scheduled
J.R. Pierce Plumbin	11900	Leak under large window in living room. Water puddles under window.	01/15/03	950	01/17/03
Security By Design	11901	Door knob loose on inside garage door.	01/15/03	950	01/17/03
Hi-Tech Carpet an	11902	Carpet seam is coming apart in master bedroom.	01/15/03	950	01/17/03
Kenyon Construc	11903	Holes in stucco on front face of home.	01/15/03	950	01/17/03
J.R. Pierce Plumbin	11904	Hot water comes out of the cold faucet.	01/15/03	950	01/17/03
Wayne-Dalton	11905	Garage door rubs on frame. Paint is gone.	01/15/03	950	01/17/03
Ike's Landscaping	11906	Run-off from lawn collecting and puddling on side of house when sprinklers are used.	01/15/03	950	01/17/03

Job: 0033 - Address: 4709 Wyndview Drive

Home: (916) 419-2160

Work:

Buyer: Ray Cordano

COE: 04/25/2002

Service Application Number: 4336

Subcontractor	Work Order #	Location/Item/Problem	Entry Date	Days Past Entry	Scheduled
Oscar Lara	9617	Homeowner Sign-Off	08/05/02	1113	

Upcoming Work Orders

Date Range: 06/01/2002 to 12/31/2002

Printed: 8/22/2005

American HomeBuilder - South Bay
15 Plaza Drive, Suite 102
San Jose, CA 91670
Phone: (408) 635-3487 Fax: (408) 608-1809

VENDOR

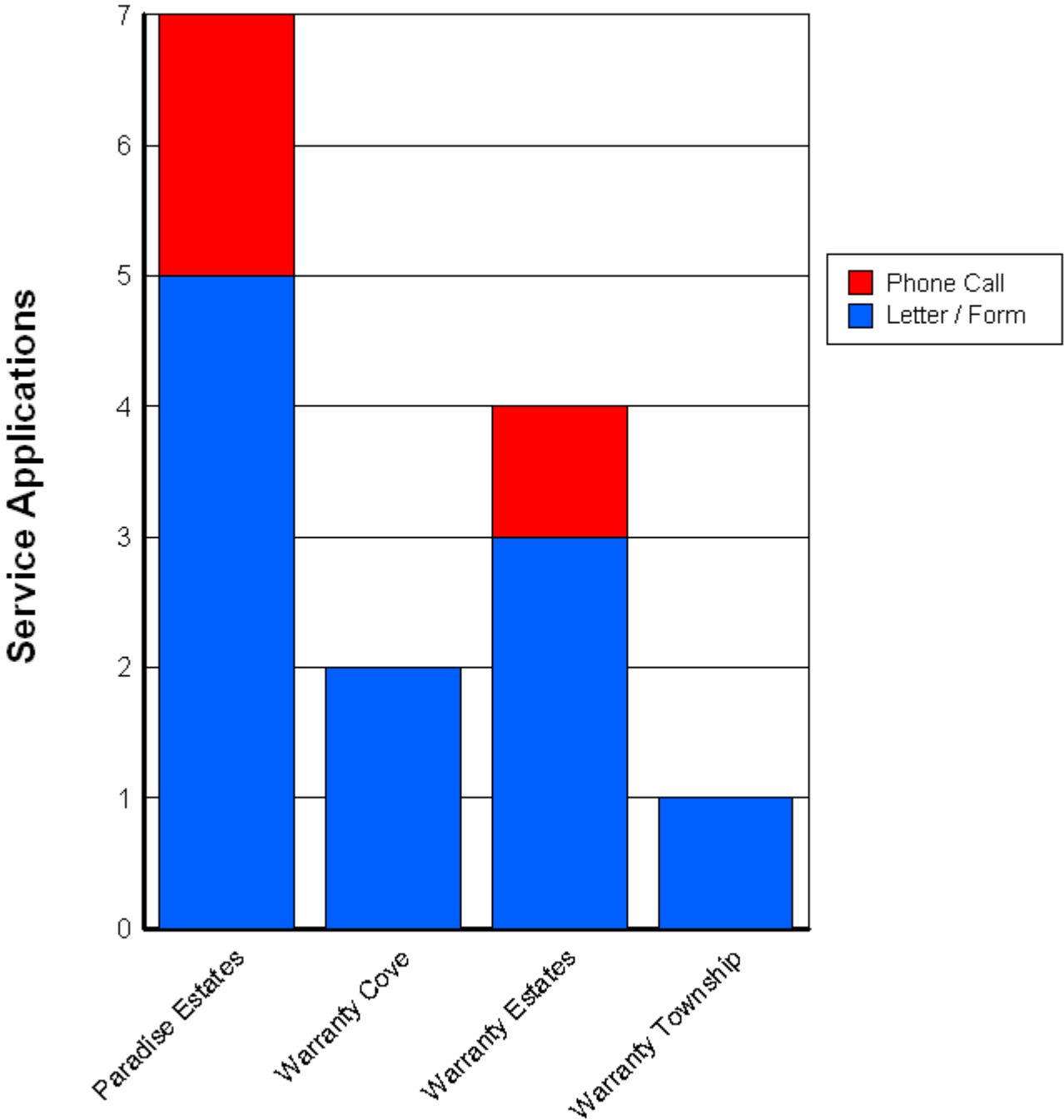
Horizon Devel. and Const. - Finish Carp.
3035 Prospect Park Dr.
Rancho Cordova, CA 95670
Phone: (916) 361-3243 Fax: (916) 344-1590

OUTSTANDING WORK ORDERS FOR THE ABOVE REFERENCED CONTRACTOR

Order #	Address and Job		
9901	4084 Clarewood Way Job: 0076 Warranty Cove Buyer: Sharon Anderson	Master bathroom water closet missing door handle	Sched. 8/21/2002 Input on 7/23/2002
9423	4715 Wyndview Drive Job: 34 Warranty Cove Buyer: Richard Wood, Jr.	Adjust front door latch, door casing to open. Front door wil not stay closed unless dead bolt is used.	Sched. 8/30/2002 Input on 7/15/2002
9695	4060 Clarewood Way Job: 2040 Warranty Cove Buyer: Brian Fallstead	Front door weatherstripping shoe fell off	Sched. 7/22/2002 Input on 7/8/2002
10518	4090 Clarewood Way Job: 0075 Warranty Cove Buyer: Jose Javate	Crack on mirror at downstairs master walk-in closet.	Sched. 8/22/2002 Input on 8/7/2002
11449	4090 Clarewood Way Job: 0075 Warranty Cove Buyer: Jose Javate	Adjust front door casing	Sched. 9/6/2002 Input on 8/21/2002
11478	11 Parnell Court Job: 0036 Warranty Cove Buyer: Gail Worthen	Adjust front door dead bolt .	Sched. 9/9/2002 Input on 8/28/2002

Service Applications by Project

Between 08/18/2003 and 06/24/2004



Service Applications by Project

Between 08/18/2003 and 06/24/2004

Paradise Estates

Service App Type	Total Apps	Incomplete		Average Items per Application	Incomplete Application Aging			
		Apps	Total Items		< 30.00	< 60.00	< 90.00	=> 90.0
Letter / Form	5	4	11	2	0	0	0	4
Phone Call	2	2	2	1	0	0	0	2
Total Applications:	7	6	13	3	0	0	0	6

Warranty Cove

Service App Type	Total Apps	Incomplete		Average Items per Application	Incomplete Application Aging			
		Apps	Total Items		< 30.00	< 60.00	< 90.00	=> 90.0
Letter / Form	2	2	4	2	0	0	0	2
Total Applications:	2	2	4	2	0	0	0	2

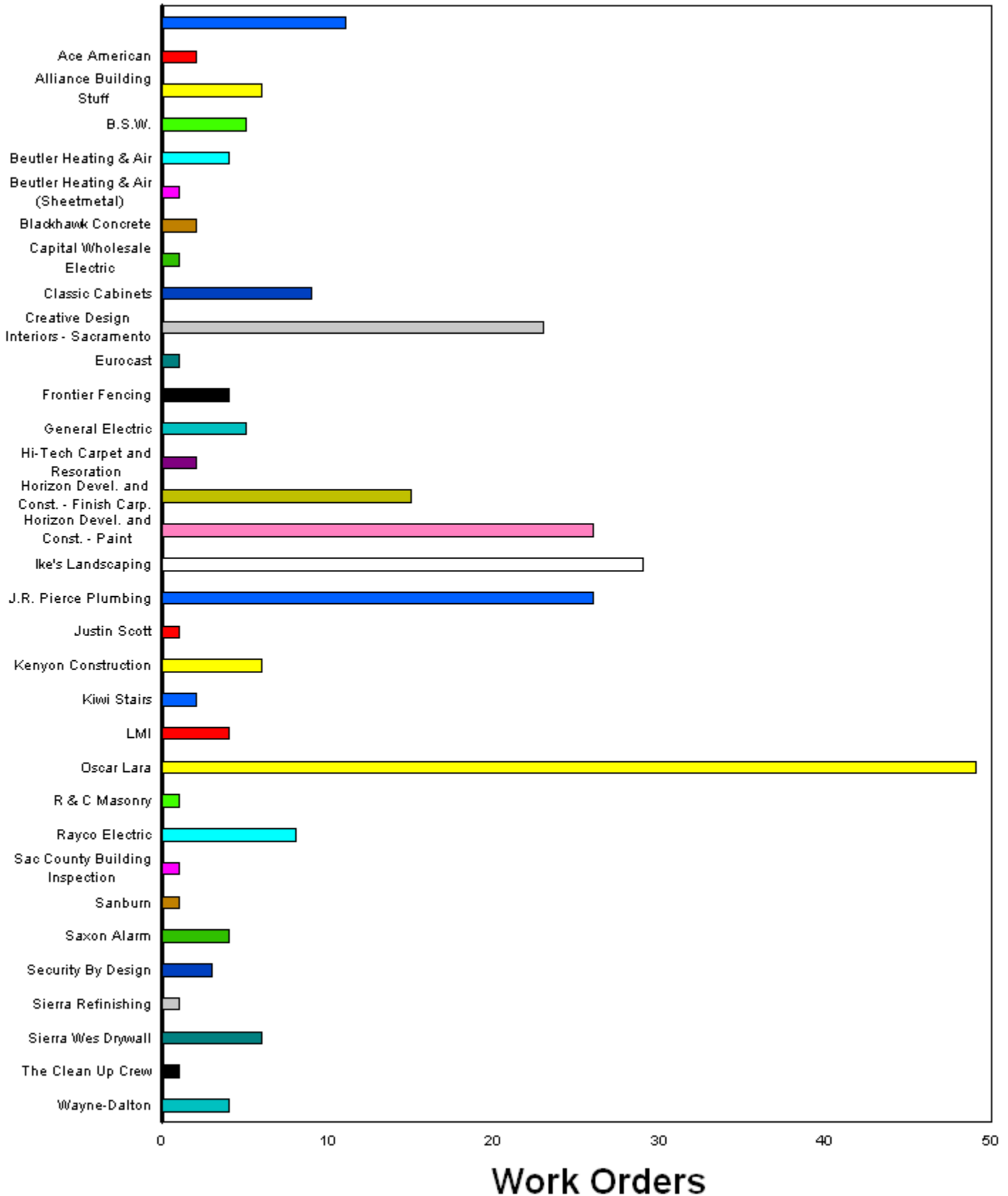
Warranty Estates

Service App Type	Total Apps	Incomplete		Average Items per Application	Incomplete Application Aging			
		Apps	Total Items		< 30.00	< 60.00	< 90.00	=> 90.0
Letter / Form	3	1	3	1	0	0	0	1
Phone Call	1	0	1	1	0	0	0	0
Total Applications:	4	1	4	2	0	0	0	1

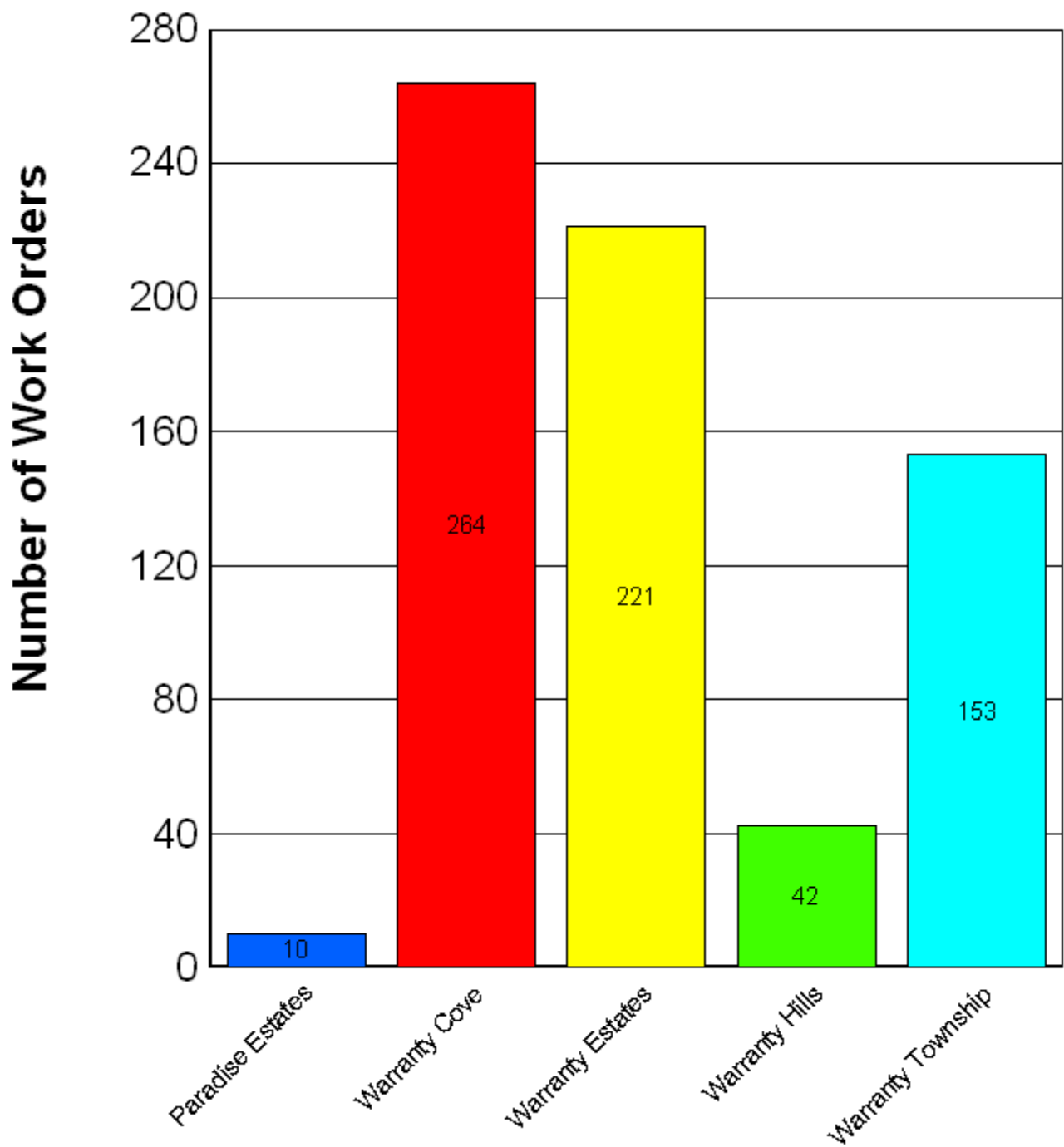
Warranty Township

Service App Type	Total Apps	Incomplete		Average Items per Application	Incomplete Application Aging			
		Apps	Total Items		< 30.00	< 60.00	< 90.00	=> 90.0
Letter / Form	1	1	2	2	0	0	0	1
Total Applications:	1	1	2	2	0	0	0	1

Work Orders by Sub for Warranty Cove



Work Orders by Project for American HomeBuilder - South Bay



American HomeBuilder Problems by Project

Between 01/01/2001 and 12/31/2003

Project: Warranty Cove

Problem Area: Appliances		
Problem Type:		1
Problem Type: Not Functioning Properly		1
	Problem Area Total:	2
Problem Area: Flooring		
Problem Type: Seems		1
	Problem Area Total:	1
Problem Area: House Exterior		
Problem Type:		2
Problem Type: Paint Color		1
Problem Type: Stucco Problem		1
	Problem Area Total:	4
Problem Area: Landscaping		
Problem Type: Sprinklers		1
	Problem Area Total:	1
Problem Area: Locks and Doors		
Problem Type: Knob loose		1
	Problem Area Total:	1
Problem Area: Plumbing		
Problem Type:		1
Problem Type: Leak		1
	Problem Area Total:	2
	Project Total:	11

Project: Warranty Estates

Problem Area:		
Problem Type:		4
	Problem Area Total:	4
Problem Area: Appliances		
Problem Type:		1
	Problem Area Total:	1
Problem Area: Countertops		
Problem Type:		1
Problem Type: Crack in Countertop		1
	Problem Area Total:	2
	Project Total:	7

Grand Total: 18.00

American HomeBuilder Outstanding Work Orders

All Items

Warranty Cove

Incomplete Items Only

Job: 0032 - Address: 4703 Wyndview Drive

Home: (123) 753-9356

Work: (123) 674-5133

Buyer: Kevin Nguyen

COE: 1/7/2003

Service Application Number: 15

Subcontractor	Work Order #	Location/Item/Problem	Problem Type	Entry Date	Scheduled	Completed
Saxon Alarm	1373	Crack in cement.		01/27/04		
J.R. Pierce Plumbing	1403	Leak in bathroom lower floor		01/27/04		

Service Application Number: 4714

Subcontractor	Work Order #	Location/Item/Problem	Problem Type	Entry Date	Scheduled	Completed
General Electric	11876	Chipped tile near sink in kitchen	Crack	10/22/02		

Service Application Number: 4727

Subcontractor	Work Order #	Location/Item/Problem	Problem Type	Entry Date	Scheduled	Completed
Jim Steinmiller	11899	Refrigerator is leaking from the water line for ice tray.		01/08/03		

Service Application Number: 4728

Subcontractor	Work Order #	Location/Item/Problem	Problem Type	Entry Date	Scheduled	Completed
J.R. Pierce Plumbing	11900	Leak under large window in living room. Water puddles under window.		01/15/03	01/17/03 2:00	
Security By Design	11901	Door knob loose on inside garage door.		01/15/03	01/17/03 2:00	
Hi-Tech Carpet and Resoration	11902	Carpet seam is coming apart in master bedroom.		01/15/03	01/17/03 12:00	
Kenyon Construction	11903	Holes in stucco on front face of home.		01/15/03	01/17/03 10:00	
J.R. Pierce Plumbing	11904	Hot water comes out of the cold faucet.		01/15/03	01/17/03 12:00 - 4	
Wayne-Dalton	11905	Garage door rubs on frame. Paint is gone.		01/15/03	01/17/03 2:00	
Ike's Landscaping	11906	Run-off from lawn collecting and puddling on side of house when sprinklers are used.		01/15/03	01/17/03 10:00	

American HomeBuilder Outstanding Work Orders by Contact

Community = Warranty Cove, Contractor(s) = Beutler Heating & Air, Work Order Type(s) = All Items Incomplete Items Only All
Types of Items

Project: Warranty Cove

Job: 2031 - Address: 4006 Clarewood Way

Home: (916) 928-0101

Work: (916) 207-2202

Buyer: Bradley Ruben

COE: 07/09/2002

Items Assigned to: Beutler Heating & Air

Service App #	Work Order #	Location/Item/Problem	Entry Date	Scheduled
4453	10211	Upstairs hallway bath exhaust fan makes to much noise.	08/12/2002	12/30/2002

Job: 2042 - Address: 4072 Clarewood Way

Home: (916) 419-5030

Work:

Buyer: Roy Madewell

COE: 06/17/2002

Items Assigned to: Beutler Heating & Air

Service App #	Work Order #	Location/Item/Problem	Entry Date	Scheduled
4556	11011	Adjust A/C unit to prevent noise	07/31/2002	07/31/2002

Job: 2044 - Address: 4065 Clarewood Way

Home: (916) 347-9405

Work: (916) 801-9271

Buyer: Curtis Cetraro

COE: 06/25/2002

Items Assigned to: Beutler Heating & Air

Service App #	Work Order #	Location/Item/Problem	Entry Date	Scheduled
4253	9117	A/C feels as if it does not cool front bedroom	07/26/2002	08/12/2002

Job: 34 - Address: 4715 Wyndview Drive

Home: (916) 419-1178

Work:

Buyer: Richard Wood, Jr.

COE: 04/23/2002

Items Assigned to: Beutler Heating & Air

Service App #	Work Order #	Location/Item/Problem	Entry Date	Scheduled
4312	9422	Air condition has a dent on outside unit at inside panel	07/15/2002	07/31/2002

American HomeBuilder Work Order Aging by Rep/Project

American HomeBuilder - South Bay Between 06/01/2002 and 06/30/2002

All Items

Service Rep(s) = All Service Reps Work Order Type(s) = All Items

Name - Division / Project	Homes w/ Outstanding	Total	Orders		Aging of Incomplete Orders				Percent Corrected
			Outstanding	Completed	<30 Days	<60 Days	<90 Days	90+ Days	
Chuck Chambers - American HomeBuilder - South Bay									
Warranty Township	5	43	18	25	0	0	0	18	58.14 %
Total for Rep and Division:	5	43	18	25	0	0	0	18	
Harvey Olson - American HomeBuilder - South Bay									
Warranty Hills	0	5	0	5	0	0	0	0	100.00 %
Warranty Cove	0	3	0	3	0	0	0	0	100.00 %
Total for Rep and Division:	0	8	0	8	0	0	0	0	
Justin Scott - American HomeBuilder - South Bay									
Warranty Estates	3	70	14	56	0	0	0	14	80.00 %
Total for Rep and Division:	3	70	14	56	0	0	0	14	
Oscar Lara - American HomeBuilder - South Bay									
Warranty Cove	0	59	0	59	0	0	0	0	100.00 %
Total for Rep and Division:	0	59	0	59	0	0	0	0	
Ron Barr - American HomeBuilder - South Bay									
Warranty Estates	0	10	0	10	0	0	0	0	100.00 %
Total for Rep and Division:	0	10	0	10	0	0	0	0	
Grand Total:	8	190	32	158	0	0	0	32	

WORK ORDER AGING FOR ALL PROJECTS

Printed: 8/22/2005

Between 06/01/2001 and 06/30/2001

Name	Homes			All Orders			Scheduled		Aging of All Incomplete Orders				Percent Corrected
	Total	w/Orders	Warranty	Total	Outstanding	Completed	No	Yes	Past Date Entered				
									<30 Days	<60 Days	<90 Days	90+ Days	
Paradise Estates	56	0	0	0	0	0	0	0	0	0	0	0	100.00 %
Warranty Cove	80	0	0	0	0	0	0	0	0	0	0	0	100.00 %
Warranty Estates	182	26	0	183	0	183	87	96	0	0	0	0	100.00 %
Warranty Hills	91	20	0	148	0	148	45	103	0	0	0	0	100.00 %
Warranty Township	95	18	0	234	1	233	94	140	0	0	0	1	99.57 %
Totals:	504	64	0	565	1	564	226	339	0	0	0	1	99.91 %

American HomeBuilder Trade Performance by Division

For Division: American HomeBuilder - South Bay

	Orders			Aging Periods			
	Total	Outstanding	Complete	<= 30 Days	<= 60 Days	<= 90 Days	> 90 Days
Administration	0	0	0	0	0	0	0
Alarm / Pre-Wire	69	15	54	1	0	0	14
Appliances	122	6	116	2	0	0	4
Bathroom Fixtures	0	0	0	0	0	0	0
Cabinets	660	21	639	0	0	0	21
Carpet	1	1	0	0	0	0	1
Carpet Restoration	20	4	16	0	0	0	4
City / County	1	1	0	1	0	0	0
Clean Up	2	2	0	2	0	0	0
Concrete	1	1	0	0	0	0	1
Corporate Office	0	0	0	0	0	0	0
Counter Tops	0	0	0	0	0	0	0
Cultured Marble	74	2	72	0	0	0	2
Custom Wood Framing	0	0	0	0	0	0	0
Doors	0	0	0	0	0	0	0
Drywall	353	12	341	0	0	0	12
Electrical	391	14	377	0	0	0	14
Electrical Fixtures	39	2	37	0	0	0	2
Excavation / Grading	0	0	0	0	0	0	0
Fencing	251	7	244	0	0	0	7
Field Manager	0	0	0	0	0	0	0
Finish Carpentry	543	28	515	0	0	0	28
Finish Clean	59	3	56	0	0	0	3
Finish Grading	27	0	27	0	0	0	0
Fireplace Surrounds	3	1	2	0	0	0	1
Fireplaces	13	7	6	0	0	0	7
Foundation / Slab	73	7	66	0	0	0	7
Foundation Testing	0	0	0	0	0	0	0
Framing	0	0	0	0	0	0	0
Garage Doors	93	4	89	0	0	0	4
Glass / Mirrors	22	0	22	0	0	0	0
HVAC	22	7	15	0	0	0	7
Insulation	7	0	7	0	0	0	0
Labor	0	0	0	0	0	0	0
Landscape	324	42	282	0	0	0	42
Lumber	0	0	0	0	0	0	0
Masonry Rock	39	2	37	0	0	0	2
Metal Work	0	0	0	0	0	0	0
Mirrors/Shower Doors/Et	286	10	276	0	0	0	10
Ornamental Iron	6	0	6	0	0	0	0
Painting	1061	56	1005	0	0	0	56
Plumbing	755	45	710	0	0	0	45
Pre-Fab Walls and Trus	0	0	0	0	0	0	0
Purchasing	0	0	0	0	0	0	0
Roofing	179	9	170	0	0	0	9
Rough Carpentry	197	11	186	0	0	0	11
Rough Clean	0	0	0	0	0	0	0
Service Representative	2643	220	2423	0	0	0	220
Sheetmetal	7	4	3	0	0	0	4
Soil Engineering	0	0	0	0	0	0	0
Stair Rails	55	2	53	0	0	0	2
Stucco	301	10	291	0	0	0	10
Superintendent	1117	0	1117	0	0	0	0
Termite Pre-Treat	1	1	0	0	0	0	1

* All calculations are based on the entry date of the work orders reported.

American HomeBuilder Service Application Aging by Community and Type

Between 01/01/2002 and 01/01/2003

Paradise Estates	Total	Incomplete	Total Items	Average		Aging of Incomplete Service Applications			
				Items	Days	< 30	< 60	< 90	90+ Days
Walk Through	1	1	2	2.00	0.00	0	0	0	1
Totals for: Paradise Estates	1	1	2	2.00	0.00	0	0	0	1

Warranty Cove	Total	Incomplete	Total Items	Average		Aging of Incomplete Service Applications			
				Items	Days	< 30	< 60	< 90	90+ Days
Field Representative	39	19	271	6.95	44.00	0	0	0	19
Letter / Form	54	26	430	7.96	0.00	0	0	0	26
Other	2	0	9	4.50	3.00	0	0	0	0
Phone Call	4	1	9	2.25	-61.00	0	0	0	1
Walk Through	40	3	337	8.43	5.00	0	0	0	3
Totals for: Warranty Cove	139	49	1056	6.02	-1.80	0	0	0	49

Warranty Estates	Total	Incomplete	Total Items	Average		Aging of Incomplete Service Applications			
				Items	Days	< 30	< 60	< 90	90+ Days
Fax	1	0	2	2.00	0.00	0	0	0	0
Field Representative	25	6	137	5.48	27.00	0	0	0	6
Letter / Form	167	51	882	5.28	44.00	0	0	0	51
Other	9	3	31	3.44	57.00	0	0	0	3
Phone Call	12	3	21	1.75	10.00	0	0	0	3
Walk Through	38	4	255	6.71	14.00	0	0	0	4
Totals for: Warranty Estates	252	67	1328	4.11	25.33	0	0	0	67

American HomeBuilder Service Application Aging

Between 09/20/2003 and 06/24/2004

Name	Total	Incomplete	Average		Aging of Incomplete Service Applications			
			Items	Days	< 30 Days	< 60 Days	< 90 Days	90 + Days
Paradise Estates	8	6	1.63	5.00	0	0	0	6
Warranty Cove	2	2	2.00	15.00	0	0	0	2
Warranty Estates	4	1	1.00	37.00	0	0	0	1
Warranty Township	1	1	2.00	46.00	0	0	0	1
Totals:	15	10	1.33	30.60	0	0	0	10

* This report bases it's aging on the date entered.

American HomeBuilder Open Service Applications

Warranty Cove

Job / Phase / Address	SA Number	Date Entered	Type	Total Items	Incomplete Items
0055 / 1 / 4726 Savoie Way	3947	11/09/2001	Phone Call	3.00	1.00
0037 / 4 / 17 Parnell Court	3921	04/04/2002	Walk Through	14.00	4.00
34 / 4 / 4715 Wyndview Drive	1997	05/16/2002	Walk Through	14.00	13.00
2038 / 5 / 4048 Clarewood Way	3970	05/22/2002	Walk Through	23.00	2.00
0038 / / 23 Parnell Court	4576	05/28/2002	Letter / Form	3.00	1.00
2040 / 5 / 4060 Clarewood Way	4355	07/08/2002	Letter / Form	17.00	4.00
2039 / 5 / 4054 Clarewood Way	4309	07/12/2002	Field Representative	10.00	1.00
2034 / 6 / 4024 Clarewood Way	4347	07/13/2002	Field Representative	9.00	3.00
34 / 4 / 4715 Wyndview Drive	4312	07/15/2002	Field Representative	13.00	4.00
0054 / 1 / 4732 Savoie Way	4307	07/17/2002	Field Representative	3.00	2.00
2045 / 5 / 4059 Clarewood Way	4330	07/17/2002	Field Representative	4.00	4.00
0053 / 1 / 4750 Savoie Way	4299	07/18/2002	Field Representative	7.00	2.00
2038 / 5 / 4048 Clarewood Way	4481	07/18/2002	Letter / Form	17.00	6.00
0076 / 5 / 4084 Clarewood Way	4092	07/23/2002	Letter / Form	10.00	9.00
2037 / 5 / 4042 Clarewood Way	4477	07/25/2002	Field Representative	8.00	6.00
0052 / 2 / 4756 Savoie Way	4277	07/25/2002	Letter / Form	5.00	4.00
0053 / 1 / 4750 Savoie Way	4251	07/25/2002	Field Representative	3.00	2.00
2045 / 5 / 4059 Clarewood Way	4273	07/25/2002	Letter / Form	34.00	4.00
2044 / 5 / 4065 Clarewood Way	4253	07/26/2002	Letter / Form	32.00	10.00
0079 / 6 / 4083 Clarewood Way	4274	07/26/2002	Letter / Form	19.00	5.00
2042 / / 4072 Clarewood Way	4556	07/31/2002	Letter / Form	56.00	27.00
0080 / 6 / 4089 Clarewood Way	4304	08/01/2002	Field Representative	4.00	2.00
2043 / 5 / 4071 Clarewood Way	4329	08/02/2002	Letter / Form	17.00	8.00
2035 / 6 / 4030 Clarewood Way	4338	08/05/2002	Field Representative	8.00	1.00
0074 / / 4096 Clarewood Way	4348	08/05/2002	Letter / Form	7.00	3.00
0033 / 4 / 4709 Wyndview Drive	4336	08/05/2002	Letter / Form	1.00	1.00
0042 / 3 / 6 Parnell Court	4372	08/06/2002	Field Representative	4.00	1.00
0075 / 6 / 4090 Clarewood Way	4373	08/07/2002	Field Representative	18.00	12.00
0081 / 6 / 4095 Clarewood Way	4444	08/08/2002	Field Representative	27.00	8.00
2036 / 6 / 4036 Clarewood Way	4443	08/09/2002	Field Representative	9.00	3.00
2031 / 6 / 4006 Clarewood Way	4453	08/12/2002	Field Representative	11.00	11.00
2032 / 6 / 4012 Clarewood Way	4380	08/12/2002	Letter / Form	37.00	28.00
2033 / 6 / 4018 Clarewood Way	4378	08/12/2002	Letter / Form	11.00	7.00
0073 / 2 / 4787 Savoie Way	4379	08/12/2002	Letter / Form	5.00	3.00
2040 / 5 / 4060 Clarewood Way	4382	08/13/2002	Letter / Form	1.00	1.00
0079 / 6 / 4083 Clarewood Way	4417	08/13/2002	Letter / Form	3.00	3.00
0074 / / 4096 Clarewood Way	4381	08/13/2002	Letter / Form	1.00	1.00
0071 / 2 / 4775 Savoie Way	4499	08/19/2002	Phone Call	3.00	3.00
2046 / 7 / 29 Agnell Court	4629	08/22/2002	Letter / Form	7.00	7.00
2052 / 7 / 12 Agnell Court	4597	08/26/2002	Field Representative	9.00	6.00
2049 / 7 / 11 Agnell Court	4616	08/27/2002	Field Representative	2.00	1.00
2035 / 6 / 4030 Clarewood Way	4618	08/27/2002	Field Representative	7.00	7.00
0074 / / 4096 Clarewood Way	4614	08/27/2002	Letter / Form	2.00	2.00
0036 / 4 / 11 Parnell Court	4628	08/28/2002	Field Representative	3.00	2.00
2047 / 7 / 23 Agnell Court	4647	08/30/2002	Letter / Form	4.00	4.00
0081 / 6 / 4095 Clarewood Way	4644	09/04/2002	Letter / Form	1.00	1.00
0060 / 1 / 4707 Savoie Way	4648	09/04/2002	Letter / Form	1.00	1.00
0047 / 2 / 4788 Savoie Way	4704	09/09/2002	Letter / Form	1.00	1.00
0032 / 4 / 4703 Wyndview Drive	4714	10/22/2002	Letter / Form	1.00	1.00
0033 / 4 / 4709 Wyndview Drive	4715	10/22/2002	Letter / Form	1.00	1.00
0032 / 4 / 4703 Wyndview Drive	4727	01/08/2003	Phone Call	1.00	1.00
0032 / 4 / 4703 Wyndview Drive	4728	01/15/2003	Letter / Form	7.00	7.00
2030 / 6 / 4000 Clarewood Way	4729	02/04/2003	Letter / Form	1.00	1.00
0053 / 1 / 4750 Savoie Way	4745	04/29/2003	Letter / Form	2.00	2.00
0032 / 4 / 4703 Wyndview Drive	15	01/27/2004	Letter / Form	3.00	2.00
0055 / 1 / 4726 Savoie Way	8502	04/23/2004	Letter / Form	1.00	1.00
0036 / 4 / 11 Parnell Court	8507	07/27/2005	Field Representative	3.00	3.00
0036 / 4 / 11 Parnell Court	8508	08/02/2005	Field Representative	1.00	1.00
0037 / 4 / 17 Parnell Court	8509	08/02/2005	Field Representative	2.00	2.00

American HomeBuilder Service Application Status

Community = Warranty Cove, Field Rep(s) = All Reps
Between AND

Job / Address	SA Number	Type	Total	Incomplete	Entered	Ack.	Offer	Completed	Cycle
0072 / 4781 Savoie W	3955	Field Representa	6	0	02/01/2002			02/01/2002	0
0047 / 4788 Savoie W	3889	Letter / Form	6	0	02/01/2002			02/11/2002	10
0073 / 4787 Savoie W	3890	Letter / Form	1	0	02/03/2002				0
0065 / 4739 Savoie W	3926	Letter / Form	1	0	02/04/2002			02/04/2002	0
0055 / 4726 Savoie W	3901	Field Representa	2	0	02/06/2002			02/06/2002	0
0069 / 4763 Savoie W	3897	Letter / Form	3	0	02/06/2002			02/18/2002	12
0071 / 4775 Savoie W	3900	Field Representa	4	0	02/08/2002			03/11/2002	31
0049 / 4776 Savoie W	3899	Field Representa	5	0	02/12/2002			04/25/2002	72
0060 / 4707 Savoie W	3902	Letter / Form	3	0	02/25/2002			03/05/2002	8
0048 / 4782 Savoie W	3909	Field Representa	3	0	03/04/2002		12/18/2002	03/04/2002	0
0046 / 4600 Westlake	3904	Walk Through	7	0	03/05/2002			03/12/2002	7
0059 / 4701 Savoie W	3905	Letter / Form	2	0	03/06/2002			03/08/2002	2
0045 / 4606 Westlake	3907	Walk Through	11	0	03/11/2002			03/18/2002	7
0044 / 4612 Westlake	3906	Walk Through	6	0	03/13/2002			03/20/2002	7
0041 / 12 Parnell Cou	3908	Walk Through	5	0	03/15/2002			03/22/2002	7
0040 / 18 Parnell Cou	3913	Walk Through	19	0	03/19/2002			03/26/2002	7
0046 / 4600 Westlake	3915	Field Representa	3	0	03/19/2002			03/20/2002	1
0060 / 4707 Savoie W	3910	Letter / Form	3	0	03/20/2002			03/21/2002	1
0072 / 4781 Savoie W	3911	Letter / Form	4	0	03/20/2002			03/27/2002	7
0039 / 24 Parnell Cou	3916	Walk Through	16	0	03/21/2002			03/28/2002	7
0042 / 6 Parnell Court	3912	Walk Through	13	0	03/22/2002			03/29/2002	7
0060 / 4707 Savoie W	3914	Letter / Form	1	0	03/25/2002			04/01/2002	7
0060 / 4707 Savoie W	3918	Letter / Form	1	0	04/01/2002			04/02/2002	1
0059 / 4701 Savoie W	3919	Letter / Form	18	0	04/01/2002			04/15/2002	14
0037 / 17 Parnell Cou	3921	Walk Through	14	4	04/04/2002				
0045 / 4606 Westlake	3956	Field Representa	2	0	04/05/2002			04/05/2002	0
0046 / 4600 Westlake	3923	Field Representa	3	0	04/15/2002			04/24/2002	9
0035 / 5 Parnell Court	3925	Walk Through	11	0	04/15/2002			04/22/2002	7
34 / 4715 Wyndview D	3924	Walk Through	11	0	04/16/2002			04/23/2002	7
0045 / 4606 Westlake	3936	Field Representa	5	0	04/18/2002			05/19/2002	31
0033 / 4709 Wyndvie	2934	Walk Through	9	0	04/19/2002			04/26/2002	7
0069 / 4763 Savoie W	3992	Walk Through	10	0	04/20/2002			01/04/2002	(106)
0044 / 4612 Westlake	3959	Letter / Form	5	0	04/22/2002			04/25/2002	3
0032 / 4703 Wyndvie	2951	Walk Through	8	0	04/23/2002	12/27/2002		04/30/2002	7
0041 / 12 Parnell Cou	3961	Letter / Form	4	0	04/29/2002			05/06/2002	7
0035 / 5 Parnell Court	3154	Letter / Form	3	0	05/08/2002			05/16/2002	8
34 / 4715 Wyndview D	1997	Walk Through	14	13	05/16/2002				
2038 / 4048 Clarewoo	3970	Walk Through	23	2	05/22/2002				
2037 / 4042 Clarewoo	3971	Letter / Form	11	0	05/28/2002			06/07/2002	10
0038 / 23 Parnell Cou	4576	Letter / Form	3	1	05/28/2002				
2039 / 4054 Clarewoo	3168	Field Representa	16	0	05/30/2002			06/05/2002	6
0032 / 4703 Wyndvie	2017	Letter / Form	1	0	05/31/2002	12/23/2002	12/27/2002	05/31/2002	0
0072 / 4781 Savoie W	4397	Letter / Form	1	0	06/11/2002			06/11/2002	0
2043 / 4071 Clarewoo	4485	Walk Through	3	0	06/17/2002			06/24/2002	7
2044 / 4065 Clarewoo	4483	Walk Through	9	0	06/18/2002			06/29/2002	11
2045 / 4059 Clarewoo	4482	Walk Through	3	0	06/19/2002			06/26/2002	7
0079 / 4083 Clarewoo	4487	Walk Through	2	0	06/21/2002			06/28/2002	7
0033 / 4709 Wyndvie	4673	Field Representa	19	0	06/24/2002			10/15/2002	113
0050 / 4768 Savoie W	4303	Letter / Form	5	0	06/24/2002			08/12/2002	49
0080 / 4089 Clarewoo	4486	Walk Through	2	0	06/25/2002			07/02/2002	7
0074 / 4096 Clarewoo	4479	Walk Through	5	0	06/26/2002			07/18/2002	22

American HomeBuilder Service Tracking Report

Community = Warranty Cove,

Warranty Cove

Job: 0032 4703 Wyndview Drive Buyer: Kevin Nguyen

SA#	SA Type	Started	Ack	Offer	Accept	Total Items	Open Items
4714	Letter / Form	10/22/2002				1	1
4727	Phone Call	1/8/2003				1	1
4728	Letter / Form	1/15/2003	1/15/2003	1/15/2003		7	7
15	Letter / Form	1/27/2004	1/27/2004	9/23/2004		2	3

Job: 0033 4709 Wyndview Drive Buyer: Ray Cordano

SA#	SA Type	Started	Ack	Offer	Accept	Total Items	Open Items
4336	Letter / Form	8/5/2002				1	1
4715	Letter / Form	10/22/2002				1	1

Job: 0036 11 Parnell Court Buyer: Gail Worthen

SA#	SA Type	Started	Ack	Offer	Accept	Total Items	Open Items
4628	Field Representative	8/28/2002				2	3
8507	Field Representative	7/27/2005				3	3
8508	Field Representative	8/2/2005				1	1
8510	Field Representative	8/3/2005				2	2

Job: 0037 17 Parnell Court Buyer: Daniel Vicente

SA#	SA Type	Started	Ack	Offer	Accept	Total Items	Open Items
3921	Walk Through	4/4/2002				4	14
8509	Field Representative	8/2/2005				2	2

Job: 0038 23 Parnell Court Buyer: Stakley

SA#	SA Type	Started	Ack	Offer	Accept	Total Items	Open Items
4576	Letter / Form	5/28/2002				1	3

Job: 0042 6 Parnell Court Buyer: Thang Nguyen

SA#	SA Type	Started	Ack	Offer	Accept	Total Items	Open Items
4372	Field Representative	8/6/2002				1	4

Job: 0047 4788 Savoie Way Buyer: David Chi

SA#	SA Type	Started	Ack	Offer	Accept	Total Items	Open Items
4704	Letter / Form	9/9/2002				1	1

Job: 0052 4756 Savoie Way Buyer: Marciela Chaidez

SA#	SA Type	Started	Ack	Offer	Accept	Total Items	Open Items
4277	Letter / Form	7/25/2002				4	5

Job: 0053 4750 Savoie Way Buyer: Dushawn Brooks

SA#	SA Type	Started	Ack	Offer	Accept	Total Items	Open Items
4299	Field Representative	7/18/2002	4/29/2003			2	7
4251	Field Representative	7/25/2002				2	3
4745	Letter / Form	4/29/2003	5/25/2004			2	2

Job: 0054 4732 Savoie Way Buyer:

SA#	SA Type	Started	Ack	Offer	Accept	Total Items	Open Items
4307	Field Representative	7/17/2002				2	3

Job: 0055 4726 Savoie Way Buyer:

SA#	SA Type	Started	Ack	Offer	Accept	Total Items	Open Items
3947	Phone Call	11/9/2001				1	3
8502	Letter / Form	4/23/2004				1	1

Job: 0060 4707 Savoie Way Buyer: Xuyen Phung

SA#	SA Type	Started	Ack	Offer	Accept	Total Items	Open Items
4648	Letter / Form	9/4/2002				1	1

Job: 0071 4775 Savoie Way Buyer:

SA#	SA Type	Started	Ack	Offer	Accept	Total Items	Open Items
4499	Phone Call	8/19/2002				3	3

American HomeBuilder Contact Performance

Contact(s) = Beutler Heating & Air,

Name	Homes			Orders			Aging of Incomplete Orders				Percent Corrected
	Total	w/Orders	Warranty	Total	Outstanding	Completed	Past Due Date (deadline or scheduled)				
							<30 Days	<60 Days	<90 Days	90+ Days	
Paradise Estates	56	9	0	0	0	0	0	0	0	0	100%
Warranty Cove	80	68	0	23	4	19	0	0	0	4	83%
Warranty Estates	182	179	0	166	3	163	0	0	0	3	98%
Warranty Hills	91	89	0	70	2	68	0	0	0	2	97%
Warranty Township	95	95	0	134	1	133	0	0	0	1	99%
Totals:	504	440	0	393	10	383	0	0	0	10	95% (Average)

American HomeBuilder Contact Items by Project

Incomplete Items

Date Range Selected is Between: 01/01/2002 and 12/31/2003

Warranty Cove

B.S.W. Service Items

Job : 0081 - 4095 Clarewood Way Buyer: Tarig Magsood

Home Phone: (916) 419-5817 Work Phone:

Service Application: 4444

<i>WO Number</i>	<i>Task Description</i>	<i>Problem Type</i>	<i>Entered</i>	<i>Scheduled</i>	<i>Completed</i>
10185	Fireplace does not work		08/08/2002	08/27/2002	

Job : 2043 - 4071 Clarewood Way Buyer: Therese Tran

Home Phone: (916) 419-5579 Work Phone: (916) 324-5537

Service Application: 4329

<i>WO Number</i>	<i>Task Description</i>	<i>Problem Type</i>	<i>Entered</i>	<i>Scheduled</i>	<i>Completed</i>
9574	Fireplace will not turn on		08/02/2002	09/06/2002	
9575	Fireplace has a gap at inside decoration back and top		08/02/2002	09/06/2002	

Job : 2044 - 4065 Clarewood Way Buyer: Curtis Cetraro

Home Phone: (916) 347-9405 Work Phone: (916) 801-9271

Service Application: 4253

<i>WO Number</i>	<i>Task Description</i>	<i>Problem Type</i>	<i>Entered</i>	<i>Scheduled</i>	<i>Completed</i>
9081	Replace fireplace glass that is scratched in several places		07/26/2002	08/12/2002	

Job : 2045 - 4059 Clarewood Way Buyer: Phillip L. Nanni

Home Phone: (916) 419-5189 Work Phone: (925) 788-2377

Service Application: 4273

<i>WO Number</i>	<i>Task Description</i>	<i>Problem Type</i>	<i>Entered</i>	<i>Scheduled</i>	<i>Completed</i>
9244	Dent on frame above top grill on fireplace		07/26/2002	08/12/2002	

American HomeBuilder Contact Performance by Community

01/01/2001 to 12/31/2001

Community = All Communities

	All Orders			Scheduled		Aging Periods for All Order			
	Total	Outstanding	Complete	Yes	No	<= 30 Days	<= 60 Days	<= 90 Days	> 90 Days
A land	0	0	0	0	0	0	0	0	0
A-1 Bathrooms	0	0	0	0	0	0	0	0	0
Access Plumbing	0	0	0	0	0	0	0	0	0
Ace American	0	0	0	0	0	0	0	0	0
Acme Fireplace	0	0	0	0	0	0	0	0	0
Acme Plumbing	0	0	0	0	0	0	0	0	0
American Electrical	0	0	0	0	0	0	0	0	0
American Homebuilders I	0	0	0	0	0	0	0	0	0
American Homebuilders P	0	0	0	0	0	0	0	0	0
Angel's Marble	0	0	0	0	0	0	0	0	0
Arcade Insulation	2	0	2	2	0	0	0	0	0
B & C Masonry	0	0	0	0	0	0	0	0	0
B.S.W.	0	0	0	0	0	0	0	0	0
Barbara's Concrete	0	0	0	0	0	0	0	0	0
Barbosa	0	0	0	0	0	0	0	0	0
Benicia	0	0	0	0	0	0	0	0	0
Beutler Heating & Air	212	0	212	162	50	0	0	0	0
Beutler Heating & Air (Shee	0	0	0	0	0	0	0	0	0
Bishop Industries	0	0	0	0	0	0	0	0	0
Blackhawk Concrete	28	0	28	23	5	0	0	0	0
Bob Whedon	165	0	165	66	99	0	0	0	0
Bruce J. Robinson	1	0	1	1	0	0	0	0	0
BSW	15	0	15	13	2	0	0	0	0
BSW - Modesto	0	0	0	0	0	0	0	0	0
BZ Plumbing	242	0	242	179	63	0	0	0	0
Cache Creek	27	0	27	26	1	0	0	0	0
Cal-Sierra Fence	0	0	0	0	0	0	0	0	0
California Mantles	0	0	0	0	0	0	0	0	0
Can Am	0	0	0	0	0	0	0	0	0
Can-Am Plumbing	0	0	0	0	0	0	0	0	0
Capital City Painting	3	0	3	3	0	0	0	0	0
Capital Wholesale Electric	23	0	23	14	9	0	0	0	0
Carpet Town	0	0	0	0	0	0	0	0	0
Cassle Door	0	0	0	0	0	0	0	0	0
CDI	0	0	0	0	0	0	0	0	0
Central Valley Painting	1	0	1	0	1	0	0	0	0
Century Insulation	0	0	0	0	0	0	0	0	0
Century Insulation	0	0	0	0	0	0	0	0	0
Chambers Glass	0	0	0	0	0	0	0	0	0
Chris Fey	0	0	0	0	0	0	0	0	0
Chris Fey	0	0	0	0	0	0	0	0	0
Chris Fey	0	0	0	0	0	0	0	0	0
Chuck Chambers	789	4	785	388	401	0	0	0	4
Chuck's Concrete	0	0	0	0	0	0	0	0	0
CJ'S Model Home Mainten	0	0	0	0	0	0	0	0	0
Classic Cabinets	276	0	276	193	83	0	0	0	0
Clean Impressions	19	1	18	15	4	0	0	0	1
Conco Cement	0	0	0	0	0	0	0	0	0
Contractors Cleaning Servi	6	0	6	6	0	0	0	0	0
Cook Cabinets	72	0	72	48	24	0	0	0	0
Cook's Countertops	0	0	0	0	0	0	0	0	0
Craft Construction	0	0	0	0	0	0	0	0	0
Creative Design Interiors - A	0	0	0	0	0	0	0	0	0
Creative Design Interiors - S	790	2	788	659	131	0	0	0	2
Creative Design Interiors - T	0	0	0	0	0	0	0	0	0
CRS Drywall	0	0	0	0	0	0	0	0	0

American HomeBuilder Quality Inspection Report

Community = Warranty Cove, Job(s) = Job: 0032 @ 4703 Wyndview Drive

Warranty Cove Job=0032 - 4703 Wyndview Drive

Builder Walk

Scheduled: at Completed: Assigned to: Christopher Kroschel

Scheduled: at	Completed:	Assigned to: Christopher Kroschel		
01. Exterior	E1	Meter Installed	0	<input checked="" type="checkbox"/>
01. Exterior	E2	Washed & Free of Trash	0	<input checked="" type="checkbox"/>
01. Exterior	E3	Sprinkler System Operational	0	<input checked="" type="checkbox"/>
02. Garage	G1	Electrical Outlets & Lights Operational	0	<input checked="" type="checkbox"/>
02. Garage	G2	Garage Door & Opener Operational	0	<input checked="" type="checkbox"/>
02. Garage	G3	Pilot Lights Lit	0	<input checked="" type="checkbox"/>
03. Foyer	F1	Electrical/Lights Working	0	<input checked="" type="checkbox"/>
03. Foyer	F2	Front Correct & Motion Perfect	0	<input type="checkbox"/>
03. Foyer	F3	Hardware Complete	0	<input checked="" type="checkbox"/>
04. Living & Dining	LD1	Electrical & Lights Operational	0	<input type="checkbox"/>
04. Living & Dining	LD2	Floor Covering Complete	0	<input type="checkbox"/>
04. Living & Dining	LD4	AC Flow Good	0	<input type="checkbox"/>
05. Hallways	H1	Electrical & Lights Working	0	<input type="checkbox"/>
05. Hallways	H2	AC Flow Good	0	<input type="checkbox"/>
05. Hallways	H3	Paing t/u Complete, Acceptable	0	<input type="checkbox"/>
06. Stairs	S1	Floor Covering Clean	0	<input type="checkbox"/>
07. Bedrooms	B1	Electrical & Lights Working	0	<input type="checkbox"/>
07. Bedrooms	B2	AC Flow Good	0	<input type="checkbox"/>
07. Bedrooms	B3	Paint t/u Complete, Acceptable	0	<input type="checkbox"/>
08. Bathrooms/Util	BU1	Electrical & Lights Working	0	<input type="checkbox"/>
08. Bathrooms/Util	BU2	Counter Tops Correct & Clean	0	<input type="checkbox"/>
08. Bathrooms/Util	BU3	Plumbing Fixtures Correct & Working	0	<input type="checkbox"/>
09. Kitchen	K1	Electrical & Lights Working	0	<input type="checkbox"/>
09. Kitchen	K2	Counter Tops Correct & Clean	0	<input type="checkbox"/>
09. Kitchen	K3	Appliances Correct & Working	0	<input type="checkbox"/>

QI Selected = Builder Walk

American HomeBuilder Quality Inspection Template

2. Framing QI

01. Exterior	E1	Front Elevation per Plan	
01. Exterior	E2	Moist Stop Correct	
01. Exterior	E3	Doors Set Properly	
01. Exterior	E4	Cables Pulled & Grouted	Electrical
02. Garage	G1	Electric & Options Per Plan	Electrical
02. Garage	G2	Deadwood Complete	
02. Garage	G3	Headers Correct	
02. Garage	G4	Roof Properly Braced	
03. Foyer	F1	Windows Set	
03. Foyer	F2	Load Bearing Points Supported	
03. Foyer	F4	Decking Installed Correctly	Concrete
04 . Hallways	H1	Electric Per Plan	Electrical
04 . Hallways	H2	Openings/Doors per Plan	
04 . Hallways	H3	Roof Braced Properly	
05. Bedrooms Lofts	BL1	Closets per Plan	
05. Bedrooms Lofts	BL2	Walls Straight	
05. Bedrooms Lofts	BL3	Plan Shelves/ Niches per Plan	
06. Living & Dining	LDA1	Fireplace Centered & Leveled	Fireplaces
06. Living & Dining	LDA2	Exterior Chases per Code	
06. Living & Dining	LDA3	Slab Acceptable	Concrete
07. Kitchen	K1	Electric per Plan	Electrical
07. Kitchen	K2	Gas Installed Properly	Plumbing
07. Kitchen	K3	Cabinet Fit Verified	